

Overcoming Parenting Challenges: Stories from Two Non-Chinese Speaking Parent Ambassadors

Parents play a crucial role in supporting their children's learning and development, helping to unlock their potential. For Non-Chinese Speaking (NCS) students, providing family support and fostering an environment conducive to learning Chinese language is particularly important. In 2024, about 40 NCS parents joined the NCS Parent Ambassador Scheme (the Scheme), where they served as ambassadors to promote educational resources and share experiences with other NCS families.

Through the Scheme, NCS parent ambassadors participated in gatherings and visits, introducing support services related to their children's education and sharing their parenting journeys. Let's explore the experiences of two NCS parent ambassadors.

Ms. Potot Jonalyn – The Philippines



"I often felt lonely, helpless, and stressed while raising my children, especially when problems arose and I didn't know how to address them. The language barrier made me hesitant to ask for help. Fortunately, joining the Scheme as an NCS parent ambassador transformed my perspective. The training materials covered a wide range of useful topics, from the education system in Hong Kong to essential parenting skills. The staff provided translation services when needed, which eased my concerns.

Through the Scheme, I connected with other NCS parents facing similar challenges, helping me realise that I was not alone and that there were ways to tackle parenting difficulties.

In the past, I would lose my temper easily when my children were disobedient, which negatively impacted our relationship. I often overlooked my own well-being while caring for my family. However, the activities and workshops helped me understand the importance of self-care, both mentally and physically. This awareness has made me more confident in managing daily tasks.

The Scheme introduced us to numerous educational, community, and health resources in Kowloon. Knowing these resources are available reassures me that I am not alone; I now know where to turn for help when needed. The Scheme has truly empowered me to become a better mum!"



Ms. Jonalyn received the graduation certificate at the Reunion Gathering



NCS parent ambassadors and NCS parents shared the importance of learning Chinese



NCS parent ambassadors and NCS parents visited the Yuen Long Public Library

Ms. Gurung Nanda Kumari – Nepal

“Through the Scheme, I realised the importance of communicating with schools to support my children’s learning. I feel more confident and have a better understanding of their learning progress through communicating with schools. Additionally, I learnt how to create a better learning environment at home by removing distractions, using visual reminders to organise learning materials systematically, and employing to-do lists to help my children manage their study tasks. These techniques have made their learning more organised.

I have shared what I learnt from the Scheme with my friends who are also parents, and I am glad that the information I gained is benefiting both me and my friends.

During the Scheme, we visited the library, which was incredibly helpful. I discovered many useful resources there, and we could borrow books for free. My children used the computers and Internet services to complete their assignments, and the reference books assisted them in finishing their homework and preparing for exams. Among the library services, I particularly enjoyed “The Storytelling for Children”. It helped develop my children’s interest in reading through storytelling and the interactive games and prose recitals made learning Chinese much easier for them.

I still keep in touch with other NCS parent ambassadors after the Scheme. We formed an NCS parent network, and I feel grateful to have such a network. It allows us to share information and skills to better support our children’s learning.”



Ms. Kumari still keeps in touch with other NCS parent ambassadors after the completion of the Scheme



A librarian introduced the library services to the NCS parents during a visit



The NCS parent ambassadors shared their experience at the Reunion Gathering

In 2024, about 350 parents and 250 children at kindergartens, primary or secondary levels benefitted from the Scheme. To acknowledge the efforts of the NCS parent ambassadors, a Reunion Gathering was organised to conclude the Scheme, providing them with the opportunity to share their experiences with the community.

We are delighted to hear their stories and witness how the Scheme has assisted in supporting their children’s learning and fostering their confidence in nurturing their children’s growth. More diverse parent education activities tailored to the needs of NCS parents will be organised. We look forward to welcoming more new faces to join as NCS parent ambassadors in the future!